

Number: MIP-E-100015-750-3/645

Subject: MIP Terminal Operating System (TOS) Change

01.03.2024

Dear Valued Business Partners,

MIP is set to upgrade our current Terminal Operating System (TOS) , to enhance the services we provide to our valued customers.

The transition to the new system will start on Saturday, 09 March 2024 at 18:00 and is scheduled for completion on Sunday, 10 March 2024.

Please be advised that during this transition period, all systems, including the Port Portal System (PPS) as well as the integration with the Customs system, will be temporarily unavailable. Consequently, MIP operations will be suspended from 18:00 on Saturday, 9 March 2024, until 23:59 on Sunday, 10 March 2024.

The operational process and details of the transition to our new terminal operation system GTOS are explained below.

	Date and Time	Activities
1	Friday 8 Mar 2024 20:00	All CFS activities and customs appointment request for Monday, 11 March will be stopped
2	Saturday 9 Mar 2024 00:00	No CFS services will be provided
3	Saturday 9 Mar 2024 18:00	All Gate-in activities will be stopped in MIP and external yards
4	Saturday 9 Mar 2024 20:00	All vessel operations will be suspended
5	Saturday 9 Mar 2024 23:00	Port Portal System (PPS) will be deactivated
6	Saturday 9 Mar 2024 23:59	All Gate-out activities will be stopped in MIP and external yards



You are kindly requested to circulate the subject announcement to your members and related parties.

We appreciate your understanding and cooperation as we embark on this upgrade. Thank you for your patience and support during this transition period.

MERSIN INTERNATIONAL PORT